INDIVIDUAL CLOUD PACKAGES (PER USER))

	STARTER	BASIC	ADVANCED
FLEXIBLE MYAPPS COMMUNICATIONS CLIENT - BROWSER-BASED AND/OR AS DESKTOP CLIENT			
presence status of contacts	●	●	●
access to internal phone book	●	●	●
call list	●	●	●
Chat App (Basic)	●	●	●
IP PBX: TELEPHONE SYSTEM WITH PHONE NUMBERS AND EXTENSIONS			
Functions such as call distribution, multiple queues including ACD and IVR	●	●	●
Group functions, announcements, hold loops and much more.	●	●	●
INTEGRATED APPS			
Contacts app (company address book)	●	●	●
Profile App (Personal Profile)	●	●	●
Users App (internal participants)	●	●	●
Devices App (Participant Management)	●	●	●
Monitoring apps (alarms, events)	●	●	●
Files App (file management)	●	●	●
Tutorials App (explanatory videos)	●	●	●

	STARTER	BASIC	ADVANCED
INTEGRATIONS / INTERFACES			
WebRTC support	●	●	●
TAPI, LDAP, SOAP interfaces	●	●	●
Easy way to integrate web apps, e.g. via I-frames	●	●	●
innovaphone SDK for integrating 3rd party apps	●	●	●
SIP und H.323 Federation	●	●	●
PHONE APP / SOFTPHONE			
Phone App (operating a phone via the PC)		●	●
Softphone app (softphone for Windows PC/MAC, smartphones, tablets…)		●	●
Dialing, hanging up, holding, parking, 3-way conference, brokering and much more.		●	●
UC PACKAGE			
video telephony including 3-way conference			●
Application Sharing			●
Mobile integration (one-number concept…)			●
Fax App (including Fax2Mail)			●
VoiceMail			●
RCC App (Remote Call Control)			●

	STARTER	BASIC	ADVANCED
SECURITY			
Integrated security protocols (SIPS, H.235, SRTP, AES, HTTPS, LDAPS)	●	●	●
High data protection: use of data centers exclusively in the EU	●	●	●
FLEXIBLE CONTRACT TERM – CAN BE TERMINATED AT ANY TIME			
Updates and upgrades included	●	●	●

The individual functions of the Starter, Basic and Advanced packages shown can be flexibly adapted depending on requirements.

AVAD

Cloud